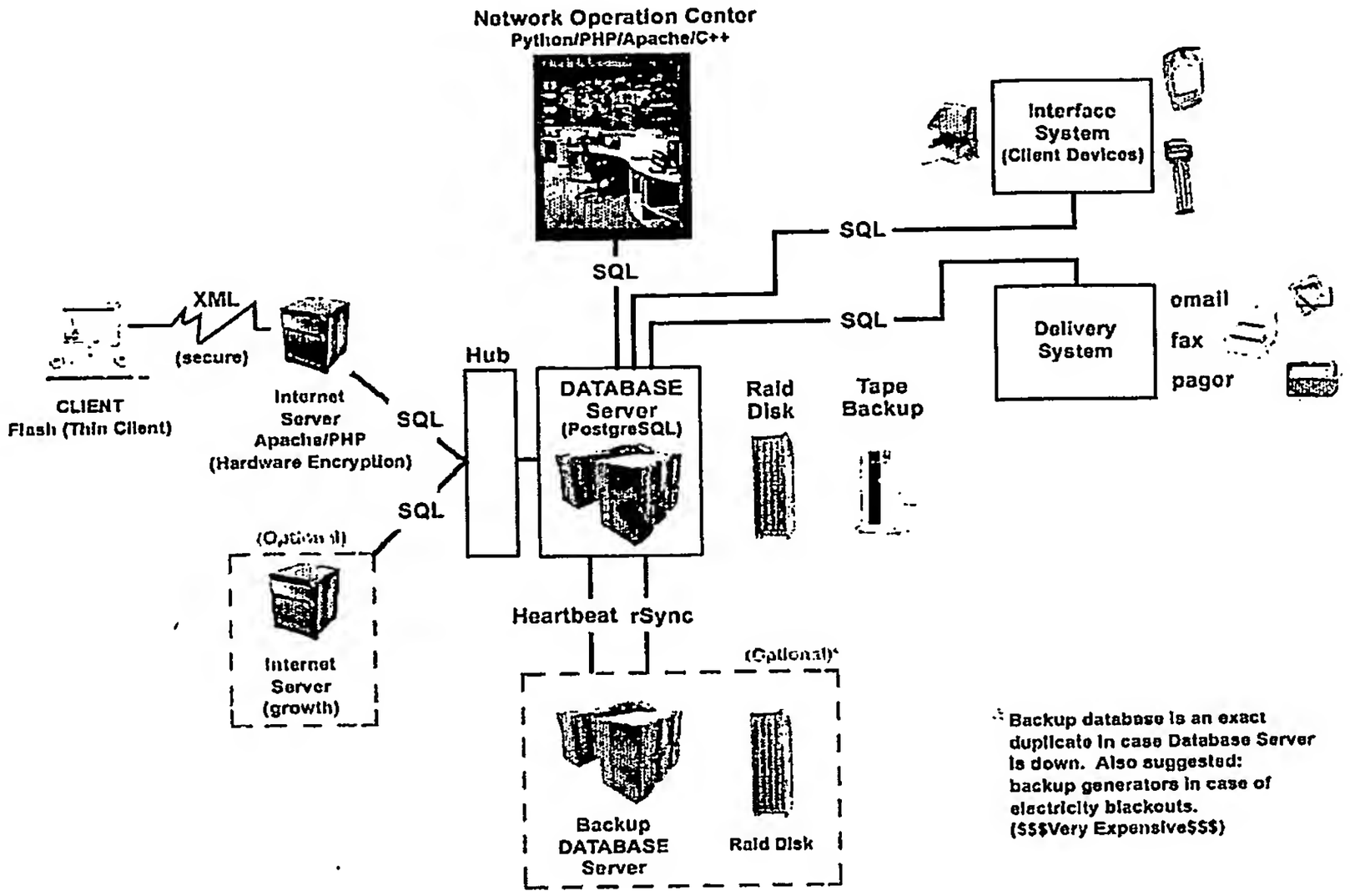
Network Operation Center
Python/PHP/Apache/C++
Interface System (Client Devices)
SQL
SQL
SQL
XML
(secure)
CLIENT
Flash (Thin Client)
Internet Server Apache/PHP (Hardware Encryption)
Hub
DATABASE Server (PostgreSQL)
Raid Disk
Tape Backup
Delivery System
email
fax
pager
(Optional)
Internet Server (growth)
Heartbeat rSync
(Optional)*
Backup DATABASE Server
Raid Disk
* Backup database is an exact duplicate in case Database Server is down. Also suggested: backup generators in case of electricity blackouts. ($$$Very Expensive$$$)

FIG. 1

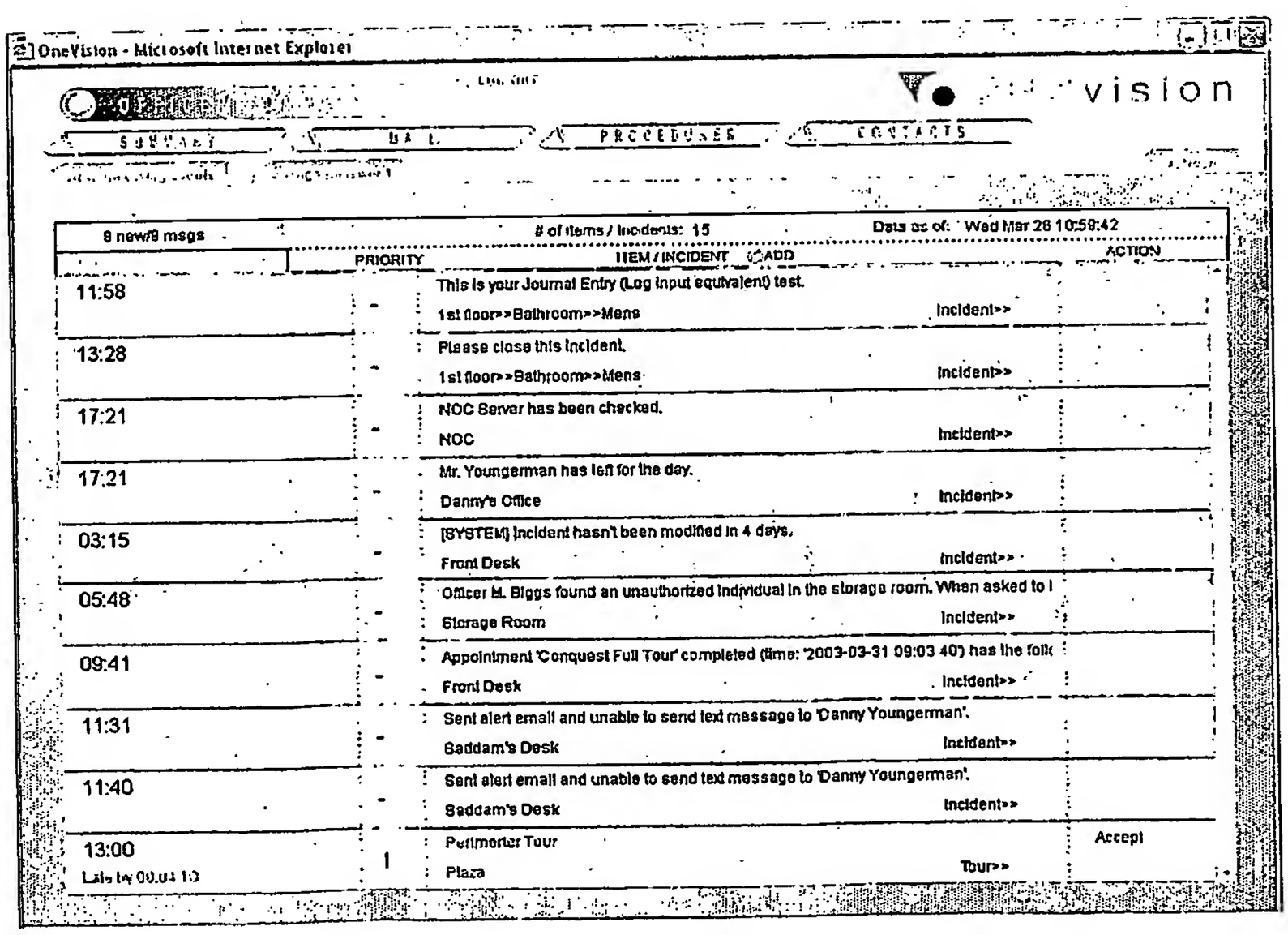
OneVision - Microsoft Internet Explorer
vision
SUMMARY
MAIL
PROCEDURES
CONTACTS
8 new/8 msgs
# of items / incidents: 15
Data as of: Wed Mar 26 10:59:42
PRIORITY
ITEM / INCIDENT
ADD
ACTION
11:58
This is your Journal Entry (Log input equivalent) test.
1st floor>>Bathroom>>Mens
Incident>>
13:28
Please close this incident.
1st floor>>Bathroom>>Mens
Incident>>
17:21
NOC Server has been checked.
NOC
Incident>>
17:21
Mr. Youngerman has left for the day.
Danny's Office
Incident>>
03:15
[SYSTEM] Incident hasn't been modified in 4 days.
Front Desk
Incident>>
05:48
Officer M. Biggs found an unauthorized individual in the storage room. When asked to l
Storage Room
Incident>>
09:41
Appointment 'Conquest Full Tour' completed (time: '2003-03-31 09:03 40') has the follc
Front Desk
Incident>>
11:31
Sent alert email and unable to send text message to 'Danny Youngerman'.
Saddam's Desk
Incident>>
11:40
Sent alert email and unable to send text message to 'Danny Youngerman'.
Saddam's Desk
Incident>>
13:00
Perimeter Tour
Plaza
Tour>>
Accept

FIG. 2

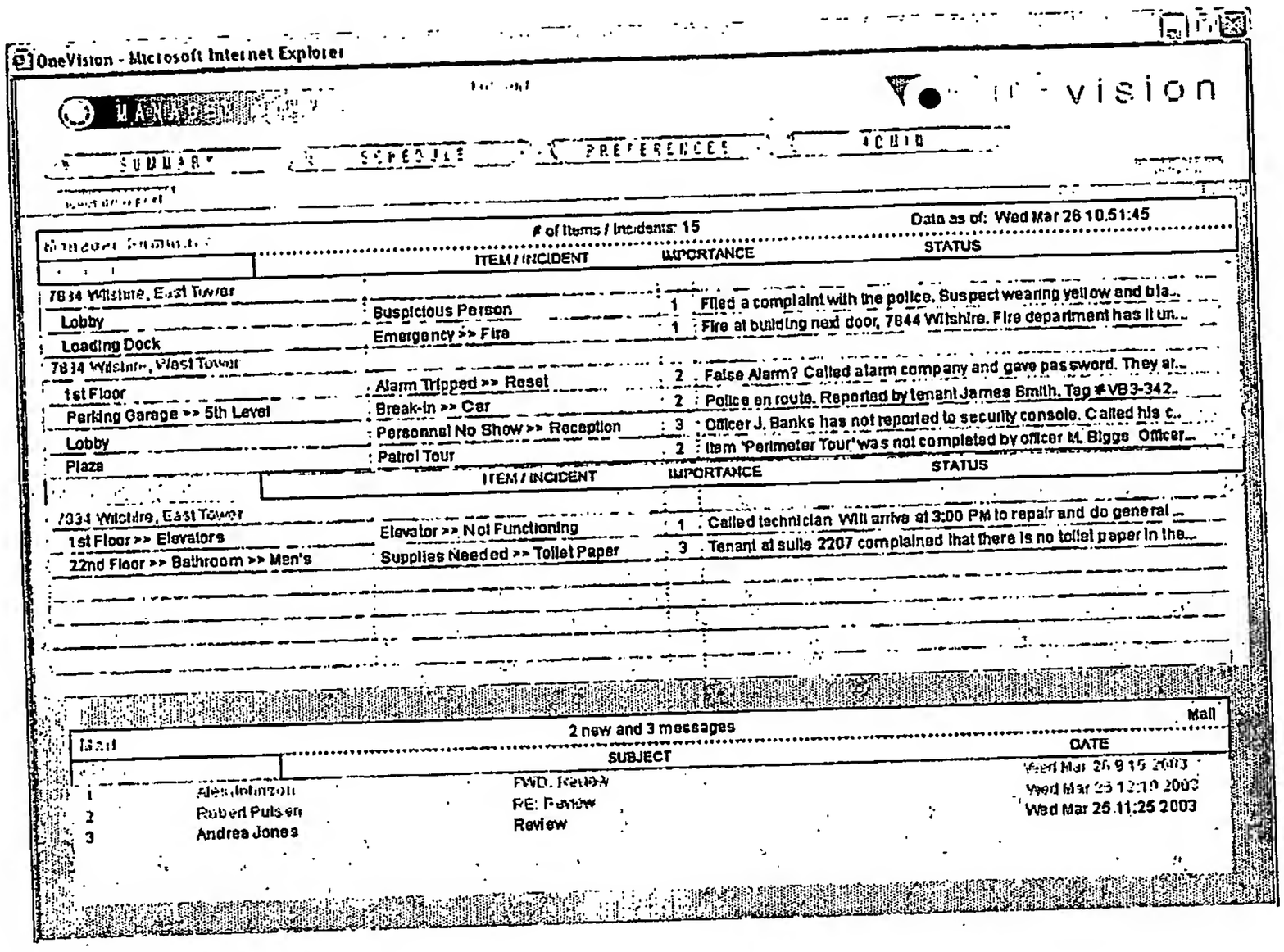
OneVision - Microsoft Internet Explorer
vision
SUMMARY
SCHEDULE
PREFERENCES
# of Items / Incidents: 15
Data as of: Wed Mar 26 10:51:45
ITEM / INCIDENT
IMPORTANCE
STATUS
7834 Wilshire, East Tower
Lobby
Suspicious Person
1
Filed a complaint with the police. Suspect wearing yellow and bla...
Loading Dock
Emergency >> Fire
1
Fire at building next door, 7844 Wilshire. Fire department has it un...
7834 Wilshire, West Tower
1st Floor
Alarm Tripped >> Reset
2
False Alarm? Called alarm company and gave password. They al...
Parking Garage >> 5th Level
Break-In >> Car
2
Police en route. Reported by tenant James Smith. Tag #VB3-342.
Lobby
Personnel No Show >> Reception
3
Officer J. Banks has not reported to security console. Called his c...
Plaza
Patrol Tour
2
Item 'Perimeter Tour' was not completed by officer M. Biggs Officer...
ITEM / INCIDENT
IMPORTANCE
STATUS
7834 Wilshire, East Tower
1st Floor >> Elevators
Elevator >> Not Functioning
1
Called technician. Will arrive at 3:00 PM to repair and do general ...
22nd Floor >> Bathroom >> Men's
Supplies Needed >> Toilet Paper
3
Tenant at suite 2207 complained that there is no toilet paper in the...
2 new and 3 messages
Mail
SUBJECT
DATE
1
Alex Johnson
FWD: Review
Wed Mar 26 9:15 2003
2
Robert Pulsen
RE: Review
Wed Mar 26 12:10 2003
3
Andrea Jones
Review
Wed Mar 26 11:25 2003

FIG. 3

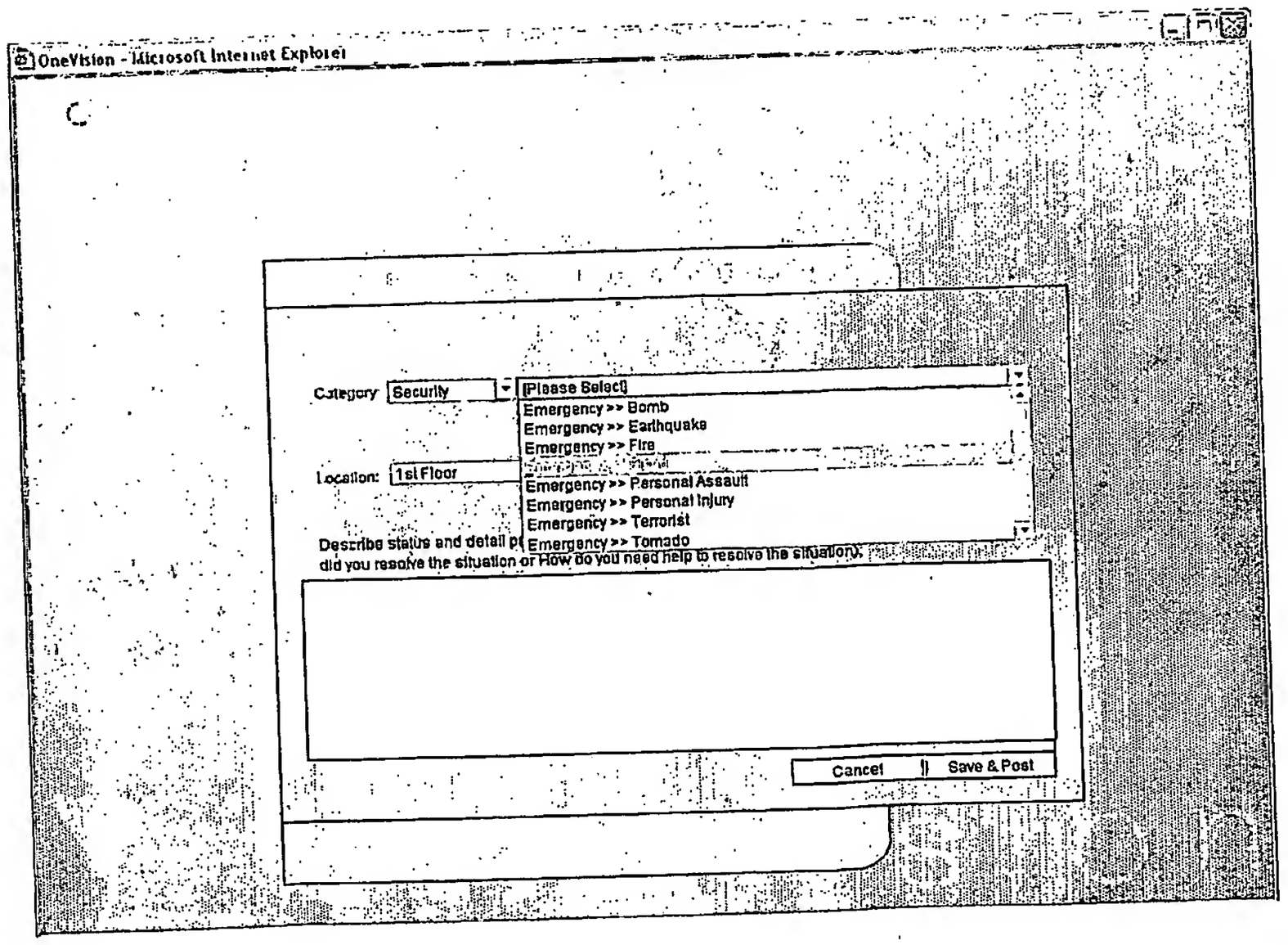
OneVision - Microsoft Internet Explorer
Category
Security
[Please Select]
Emergency >> Bomb
Emergency >> Earthquake
Emergency >> Fire
Location:
1st Floor
Emergency >> Personal Assault
Emergency >> Personal Injury
Emergency >> Terrorist
Emergency >> Tornado
Describe status and detail p
did you resolve the situation or How do you need help to resolve the situation).
Cancel
Save & Post

FIG. 4

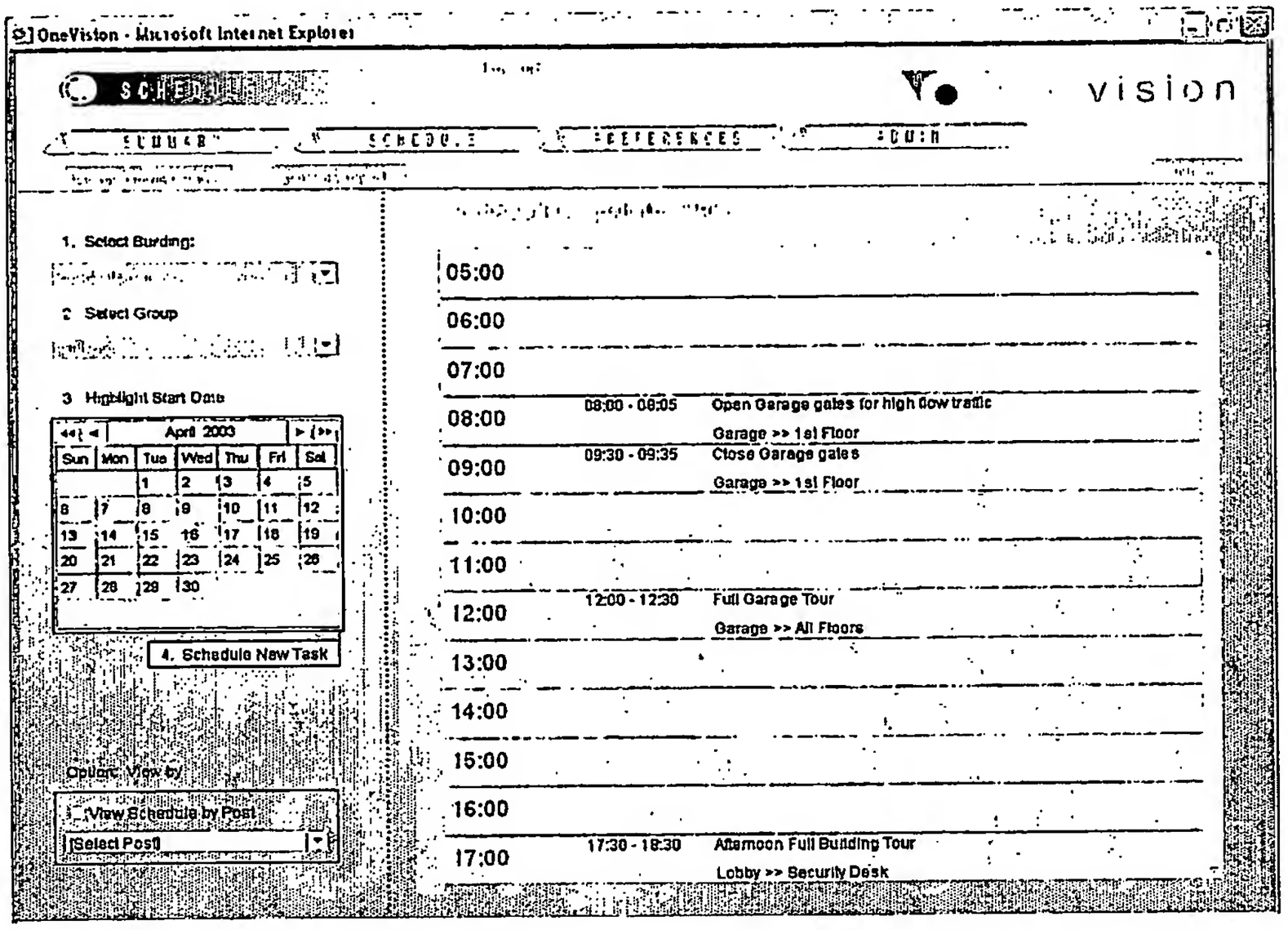
OneVision - Microsoft Internet Explorer
vision
1. Select Building:
2. Select Group
3. Highlight Start Date
April 2003
Sun Mon Tue Wed Thu Fri Sat
4. Schedule New Task
Option: View by
5. View Schedule by Post
Select Post
05:00
06:00
07:00
08:00
08:00 - 08:05
Open Garage gates for high flow traffic
Garage >> 1st Floor
09:00
09:30 - 09:35
Close Garage gates
Garage >> 1st Floor
10:00
11:00
12:00
12:00 - 12:30
Full Garage Tour
Garage >> All Floors
13:00
14:00
15:00
16:00
17:00
17:30 - 18:30
Afternoon Full Building Tour
Lobby >> Security Desk

FIG. 5

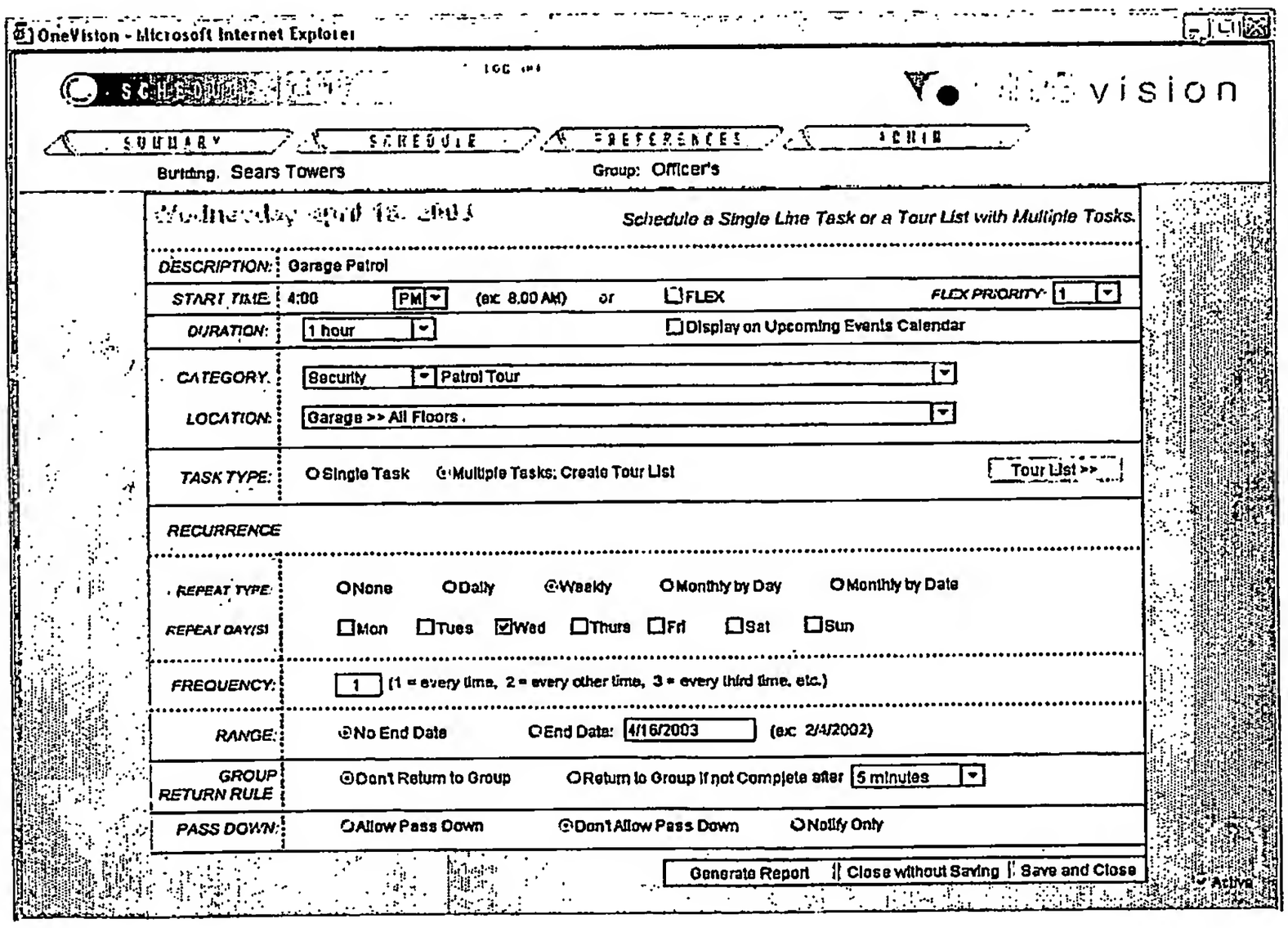
OneVision - Microsoft Internet Explorer
vision
Building: Sears Towers
Group: Officer's
Schedule a Single Line Task or a Tour List with Multiple Tasks.
DESCRIPTION: Garage Patrol
START TIME: 4:00 PM (ex: 8:00 AM) or FLEX FLEX PRIORITY: 1
DURATION: 1 hour
Display on Upcoming Events Calendar
CATEGORY: Security Patrol Tour
LOCATION: Garage >> All Floors
TASK TYPE: Single Task Multiple Tasks: Create Tour List
Tour List >>
RECURRENCE
REPEAT TYPE: None Daily Weekly Monthly by Day Monthly by Date
REPEAT DAY(S) Mon Tues Wed Thurs Fri Sat Sun
FREQUENCY: 1 (1 = every time, 2 = every other time, 3 = every third time, etc.)
RANGE: No End Date End Date: 4/16/2003 (ex: 2/4/2002)
GROUP RETURN RULE: Don't Return to Group Return to Group if not Complete after 5 minutes
PASS DOWN: Allow Pass Down Don't Allow Pass Down Notify Only
Generate Report
Close without Saving
Save and Close

FIG. 6

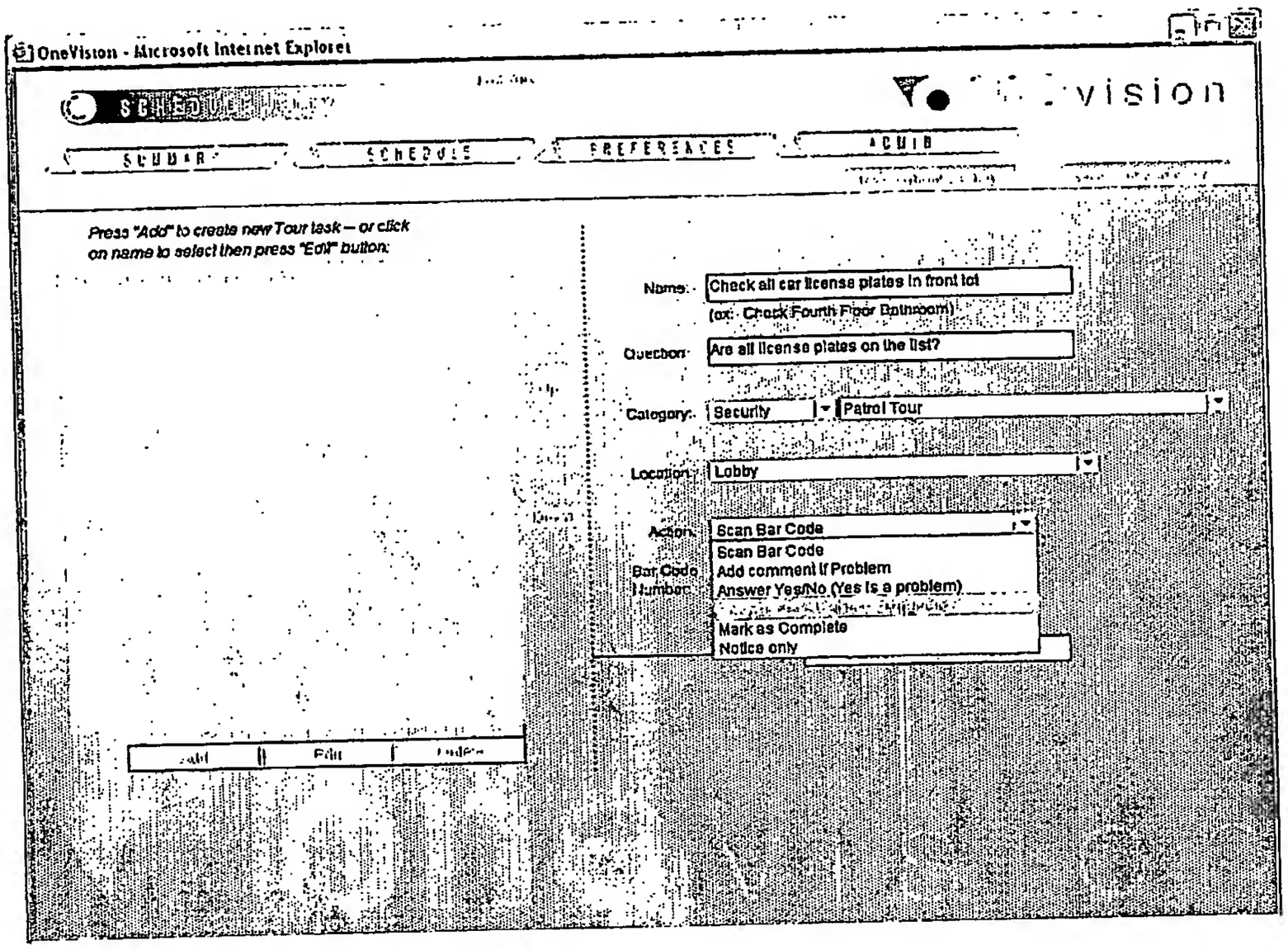
OneVision - Microsoft Internet Explorer
SCHEDULE
SUMMARY
SCHEDULE
PREFERENCES
ADMIN
Press "Add" to create new Tour task – or click on name to select then press "Edit" button:
Add
Edit
Name: Check all car license plates in front lot
(ex: Check Fourth Floor Bathroom)
Question: Are all license plates on the list?
Category: Security
Patrol Tour
Location: Lobby
Action: Scan Bar Code
Bar Code Number:
Scan Bar Code
Add comment if Problem
Answer Yes/No (Yes is a problem)
Mark as Complete
Notice only

FIG. 7

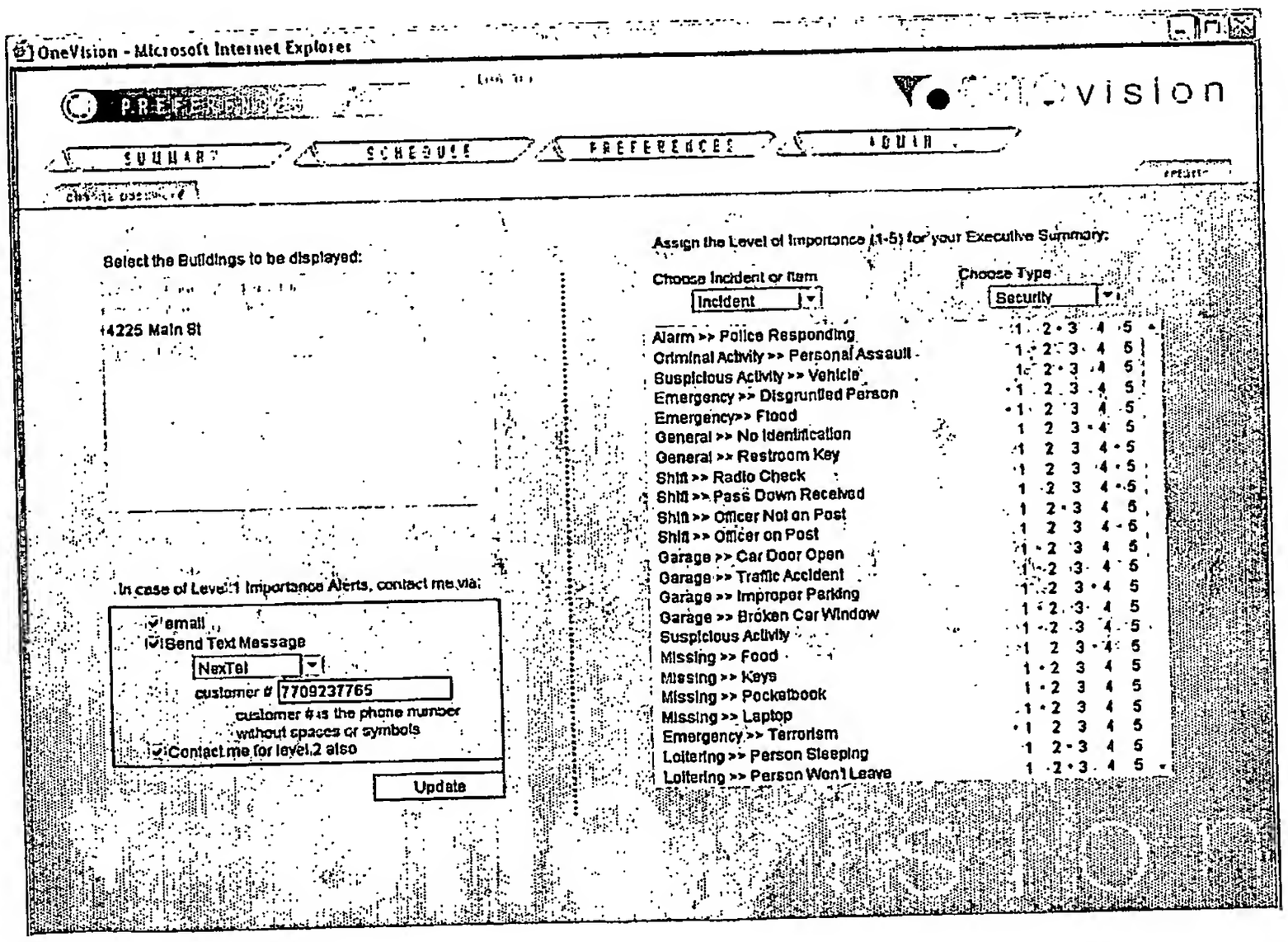
OneVision - Microsoft Internet Explorer
PREFERENCES
SUMMARY
SCHEDULE
PREFERENCES
ADMIN
Select the Buildings to be displayed:
4225 Main St
In case of Level 1 Importance Alerts, contact me via:
email
Send Text Message
NexTel
customer # 7709237765
customer # is the phone number without spaces or symbols
Contact me for level 2 also
Update
Assign the Level of Importance (1-5) for your Executive Summary:
Choose Incident or Item
Incident
Choose Type
Security
Alarm >> Police Responding
Criminal Activity >> Personal Assault
Suspicious Activity >> Vehicle
Emergency >> Disgruntled Person
Emergency>> Flood
General >> No Identification
General >> Restroom Key
Shift >> Radio Check
Shift >> Pass Down Received
Shift >> Officer Not on Post
Shift >> Officer on Post
Garage >> Car Door Open
Garage >> Traffic Accident
Garage >> Improper Parking
Garage >> Broken Car Window
Suspicious Activity
Missing >> Food
Missing >> Keys
Missing >> Pocketbook
Missing >> Laptop
Emergency >> Terrorism
Loitering >> Person Sleeping
Loitering >> Person Won't Leave

FIG. 8

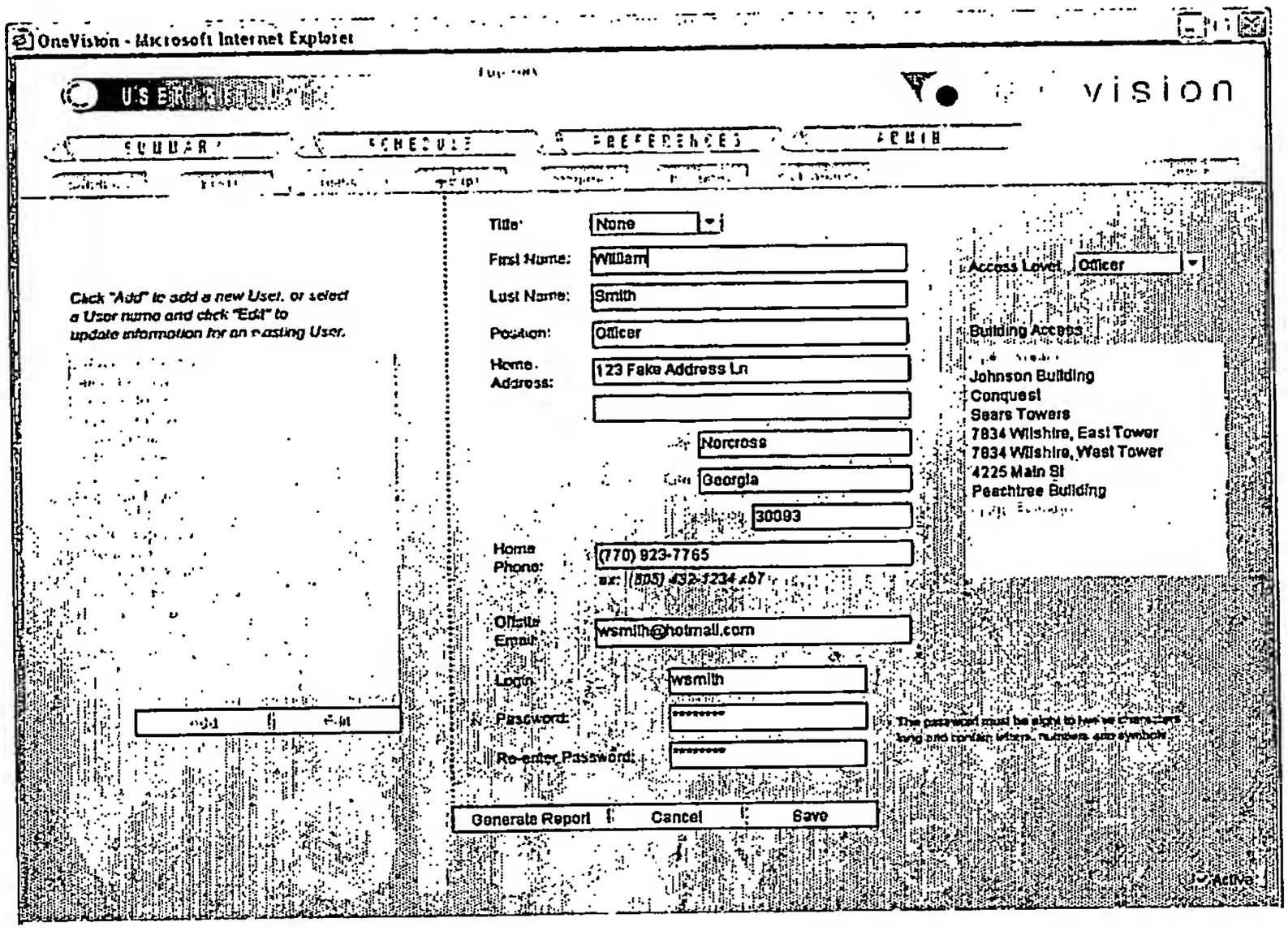
OneVision - Microsoft Internet Explorer
vision
SUMMARY
SCHEDULE
PREFERENCES
ADMIN
Click "Add" to add a new User, or select a User name and click "Edit" to update information for an existing User.
Title:
None
First Name:
William
Last Name:
Smith
Position:
Officer
Home Address:
123 Fake Address Ln
Norcross
Georgia
30093
Home Phone:
(770) 923-7765
ex: (805) 432-1234 x57
Office Email:
wsmith@hotmail.com
Login:
wsmith
Password:
Re-enter Password:
Access Level:
Officer
Building Access:
Johnson Building
Conquest
Sears Towers
7834 Wilshire, East Tower
7834 Wilshire, West Tower
4225 Main St
Peachtree Building
Generate Report
Cancel
Save

FIG. 9

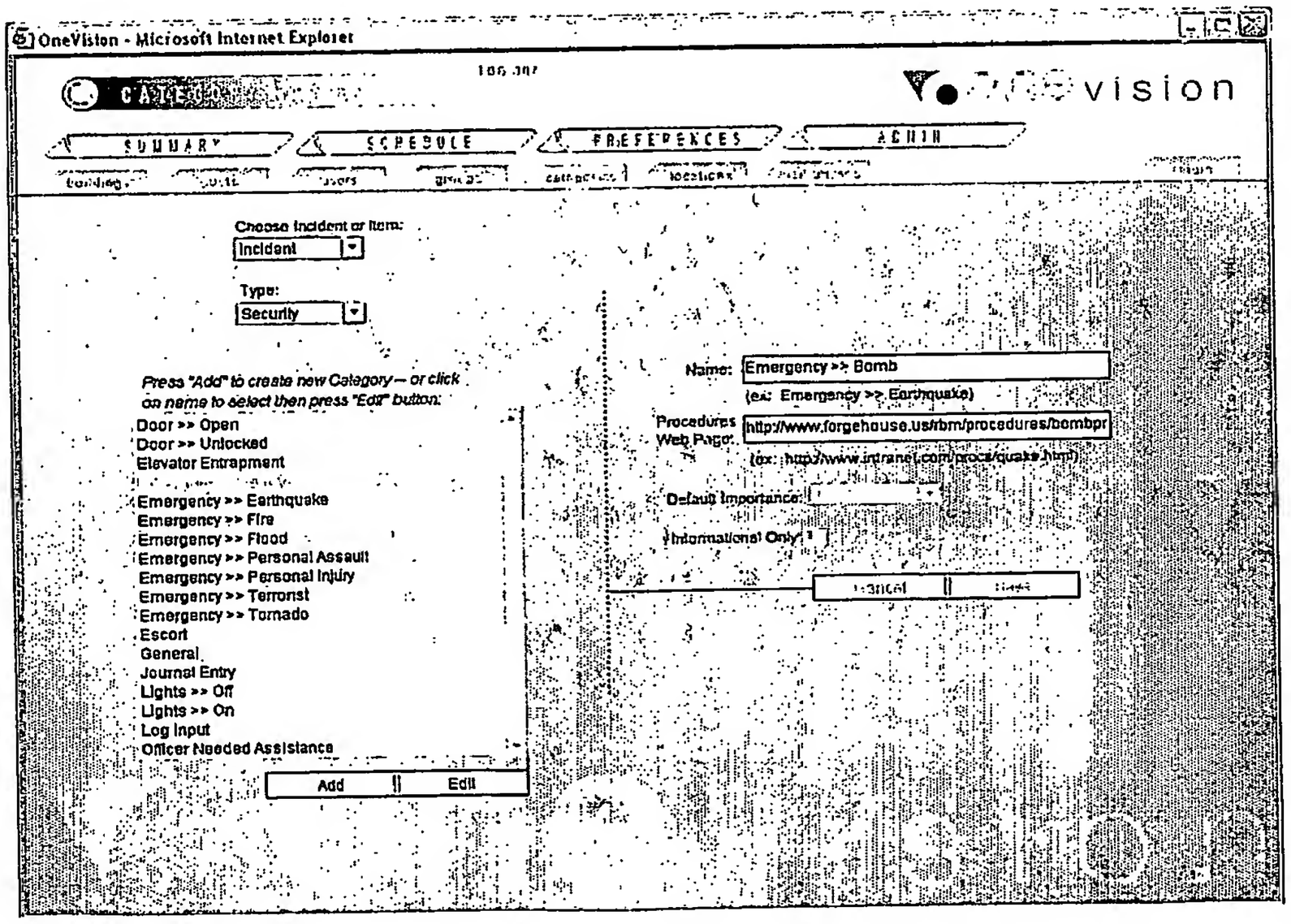
OneVision - Microsoft Internet Explorer
vision
SUMMARY
SCHEDULE
PREFERENCES
ADMIN
Choose Incident or Item:
Incident
Type:
Security
Press "Add" to create new Category — or click on name to select then press "Edit" button:
Door >> Open
Door >> Unlocked
Elevator Entrapment
Emergency >> Earthquake
Emergency >> Fire
Emergency >> Flood
Emergency >> Personal Assault
Emergency >> Personal Injury
Emergency >> Terrorist
Emergency >> Tornado
Escort
General
Journal Entry
Lights >> Off
Lights >> On
Log Input
Officer Needed Assistance
Add
Edit
Name:
Emergency >> Bomb
(ex: Emergency >> Earthquake)
Procedures Web Page:
http://www.forgehouse.us/rbm/procedures/bombpr
(ex: http://www.intranet.com/proc/quake.html)
Default Importance:
Informational Only?

FIG. 10

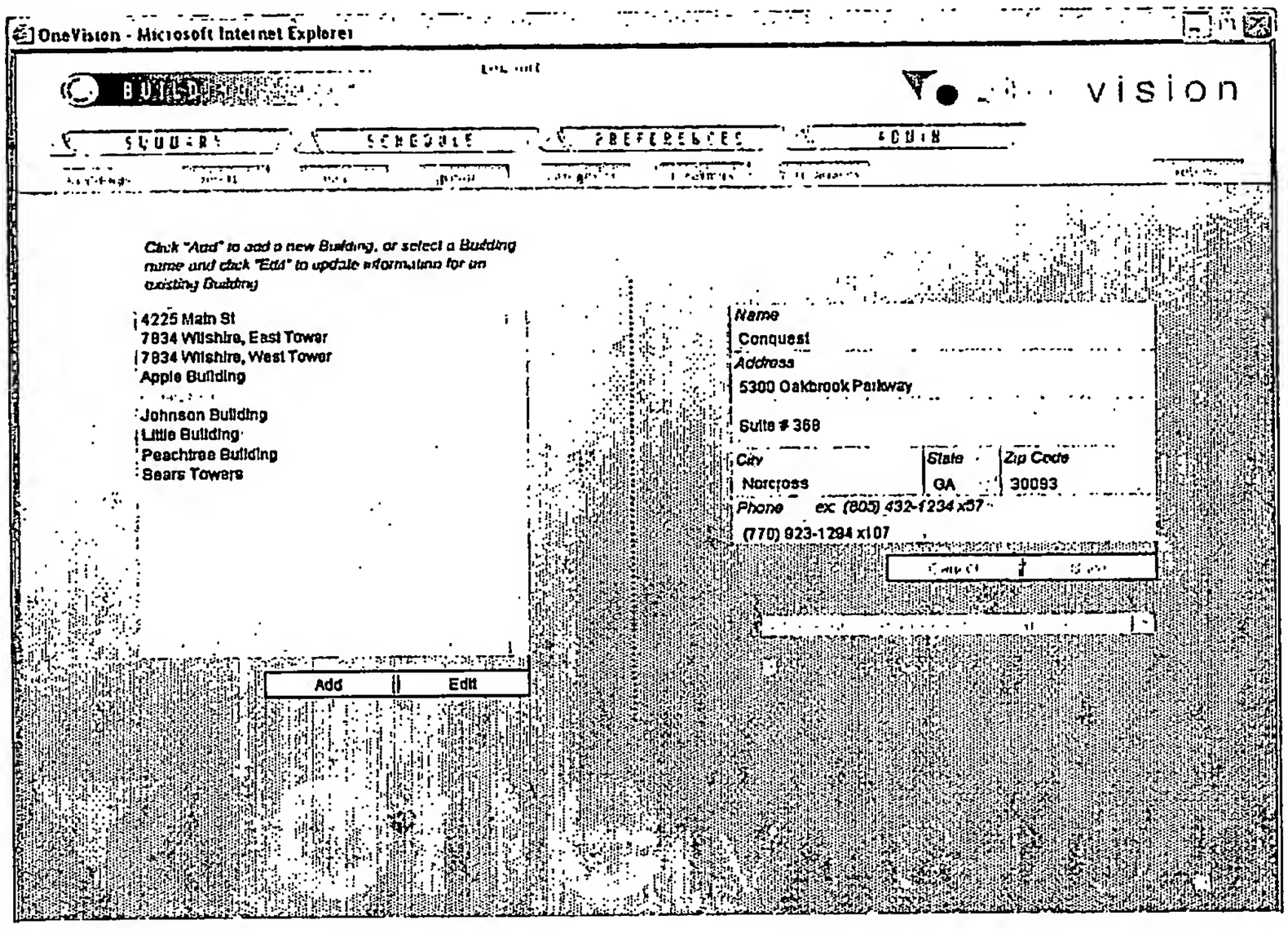
OneVision - Microsoft Internet Explorer
vision
SUMMARY
SCHEDULE
PREFERENCES
ADMIN
Click "Add" to add a new Building, or select a Building name and click "Edit" to update information for an existing Building
4225 Main St
7934 Wilshire, East Tower
7934 Wilshire, West Tower
Apple Building
Johnson Building
Little Building
Peachtree Building
Sears Towers
Add
Edit
Name
Conquest
Address
5300 Oakbrook Parkway
Suite # 368
City
Norcross
State
GA
Zip Code
30093
Phone ex: (805) 432-1234 x57
(770) 923-1294 x107

FIG. 11

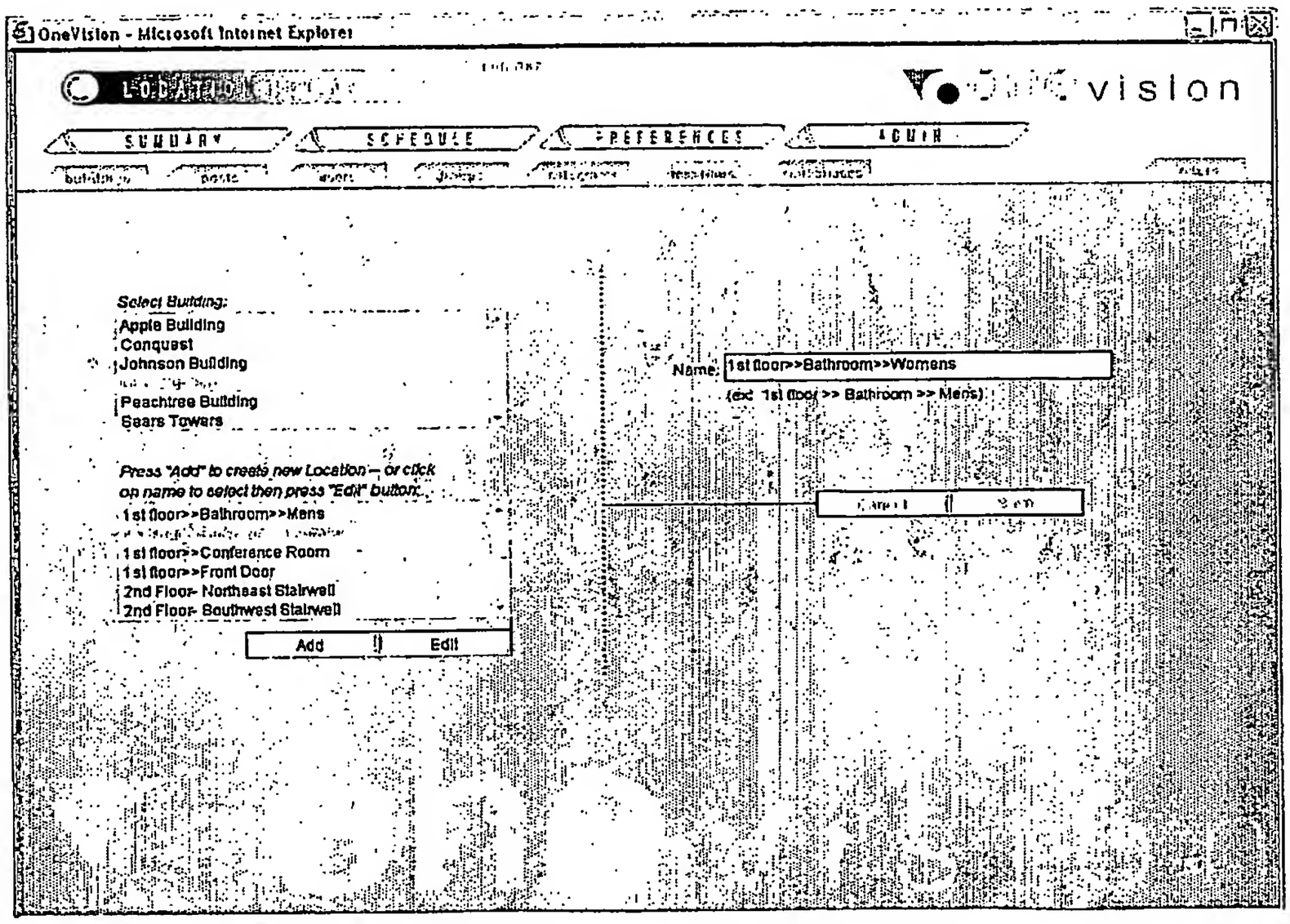
OneVision - Microsoft Internet Explorer
vision
SUMMARY
SCHEDULE
PREFERENCES
ADMIN
Select Building:
Apple Building
Conquest
Johnson Building
Peachtree Building
Sears Towers
Press "Add" to create new Location – or click on name to select then press "Edit" button.
1st floor>>Bathroom>>Mens
1st floor>>Conference Room
1st floor>>Front Door
2nd Floor- Northeast Stairwell
2nd Floor- Southwest Stairwell
Add
Edit
Name: 1st floor>>Bathroom>>Womens
(ex: 1st floor >> Bathroom >> Mens)

FIG. 12

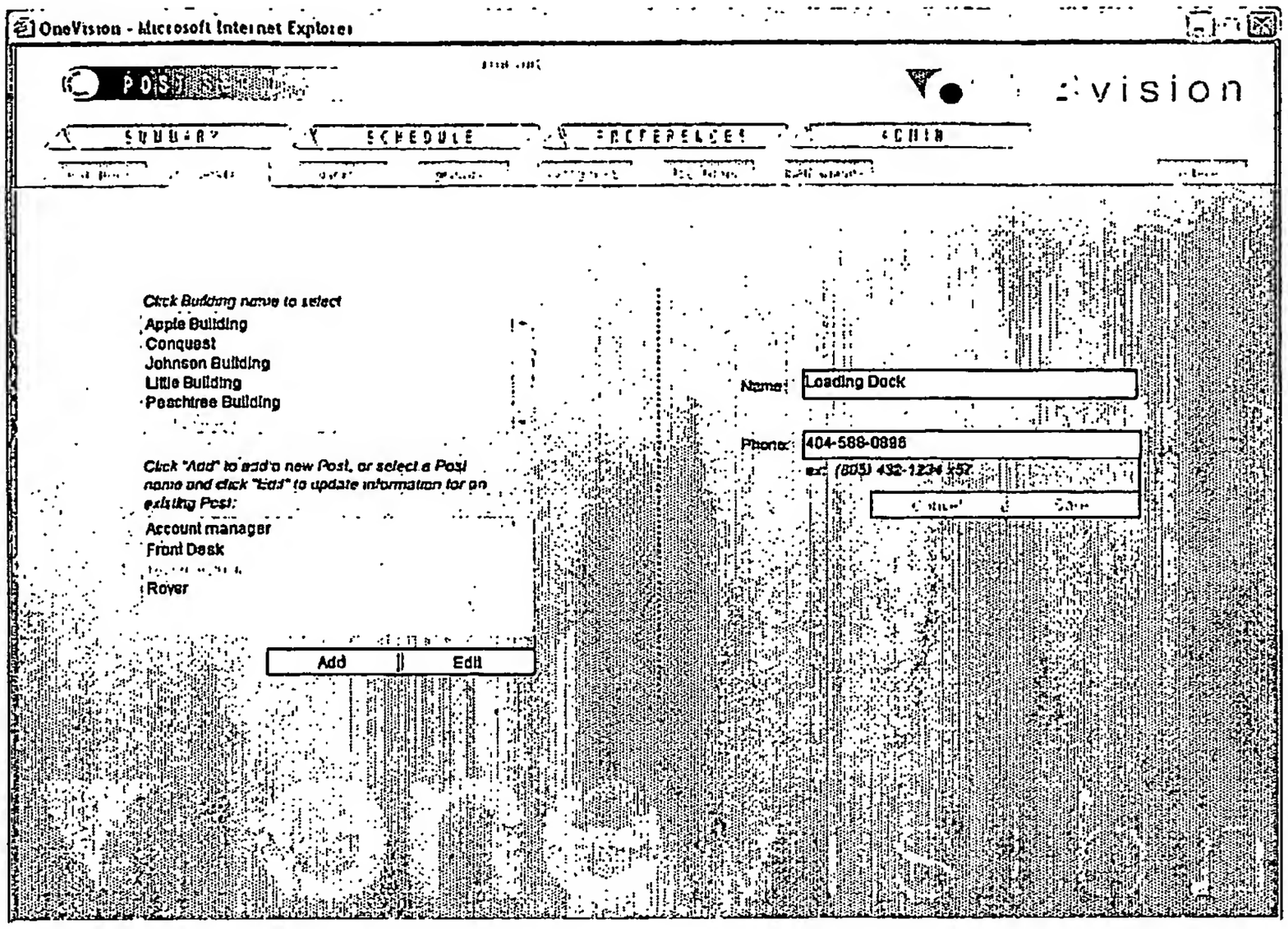
OneVision - Microsoft Internet Explorer
SUMMARY
SCHEDULE
PREFERENCES
ADMIN
vision
Click Building name to select
Apple Building
Conquest
Johnson Building
Little Building
Peachtree Building
Click "Add" to add a new Post, or select a Post name and click "Edit" to update information for an existing Post:
Account manager
Front Desk
Rover
Add
Edit
Name: Loading Dock
Phone: 404-588-0898
ex: (805) 432-1234 x57
Cancel
Save

FIG. 13

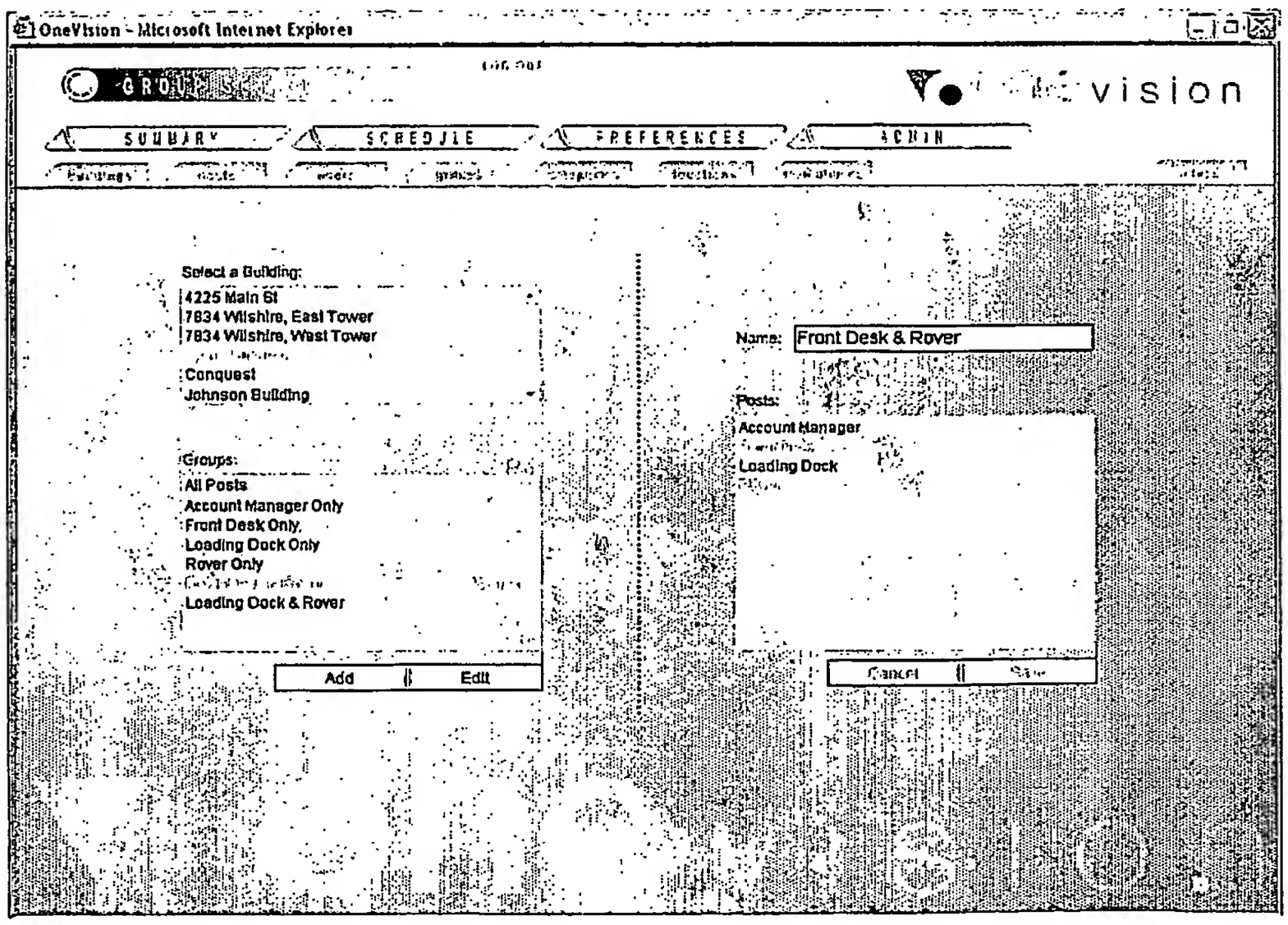
OneVision - Microsoft Internet Explorer
SUMMARY
SCHEDULE
PREFERENCES
ADMIN
vision
Select a Building:
4225 Main St
7834 Wilshire, East Tower
7834 Wilshire, West Tower
Conquest
Johnson Building
Groups:
All Posts
Account Manager Only
Front Desk Only
Loading Dock Only
Rover Only
Loading Dock & Rover
Add
Edit
Name: Front Desk & Rover
Posts:
Account Manager
Loading Dock
Cancel
Save

FIG. 14

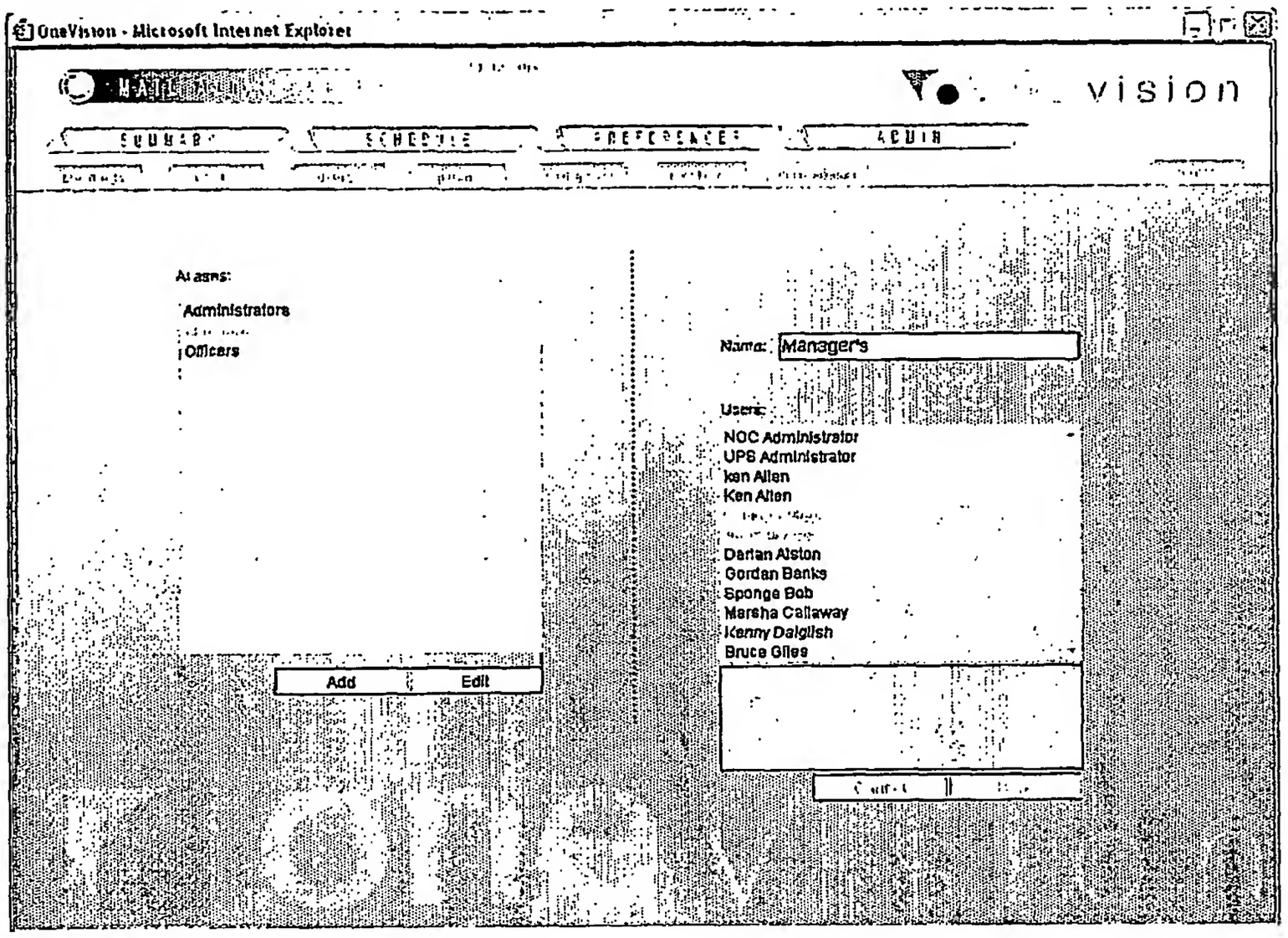
OneVision - Microsoft Internet Explorer
vision
SUMMARY
SCHEDULE
PREFERENCES
ADMIN
Aliases:
Administrators
Officers
Name: Manager's
Users:
NOC Administrator
UPS Administrator
ken Allen
Ken Allen
Darian Alston
Gordan Banks
Sponge Bob
Marsha Callaway
Kenny Dalglish
Bruce Giles
Add
Edit

FIG. 15

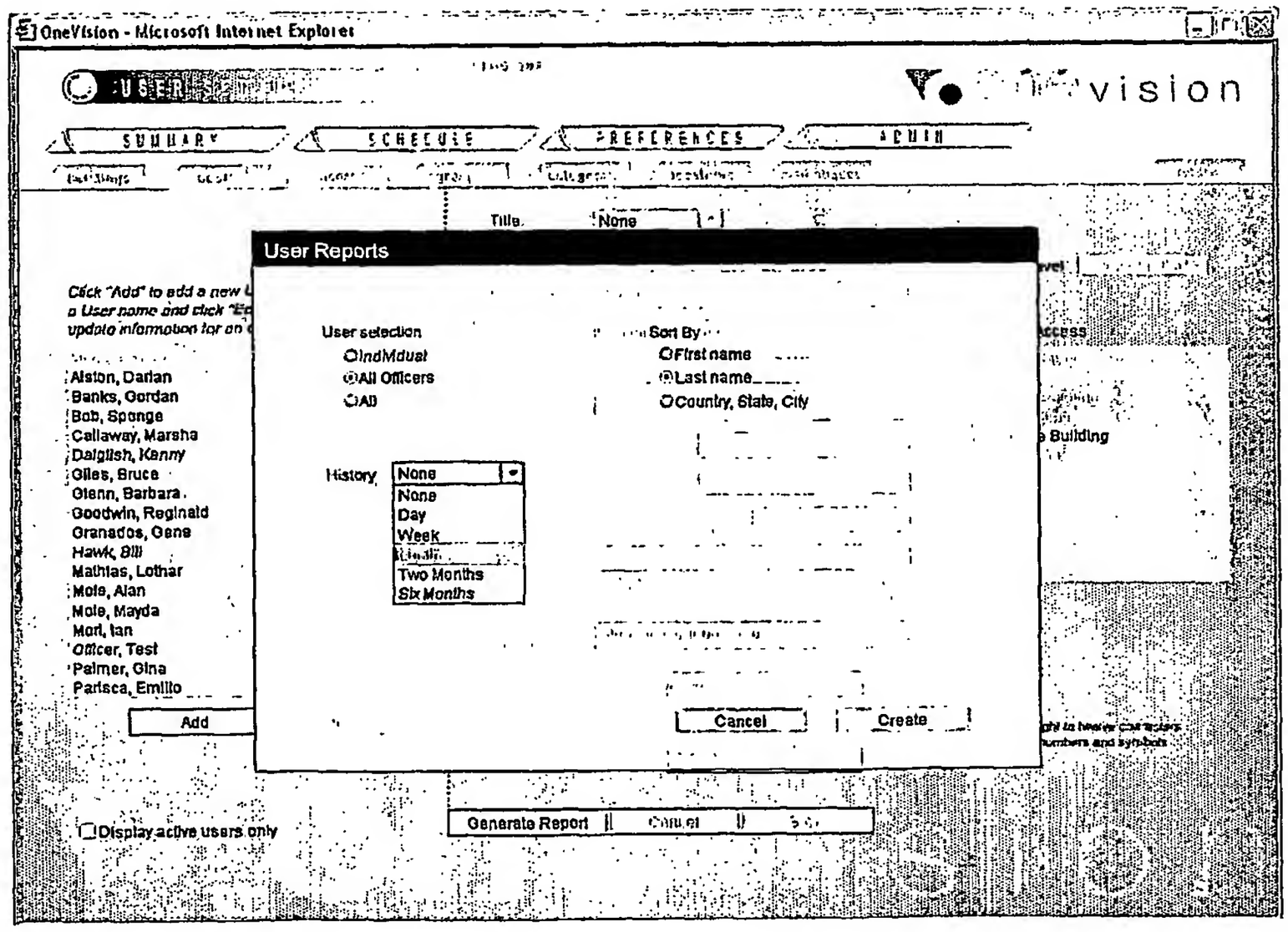
OneVision - Microsoft Internet Explorer
vision
SUMMARY
SCHEDULE
PREFERENCES
ADMIN
Title: None
User Reports
User selection
IndMdual
All Officers
All
Sort By
First name
Last name
Country, State, City
History: None
None
Day
Week
Two Months
Six Months
Cancel
Create
Alston, Darian
Banks, Gordan
Bob, Sponge
Callaway, Marsha
Dalglish, Kenny
Giles, Bruce
Glenn, Barbara
Goodwin, Reginald
Granados, Gene
Hawk, Bill
Mathias, Lothar
Mole, Alan
Mole, Mayda
Morl, Ian
Officer, Test
Palmer, Gina
Parisca, Emilio
Add
Building
Generate Report
Display active users only

FIG. 16

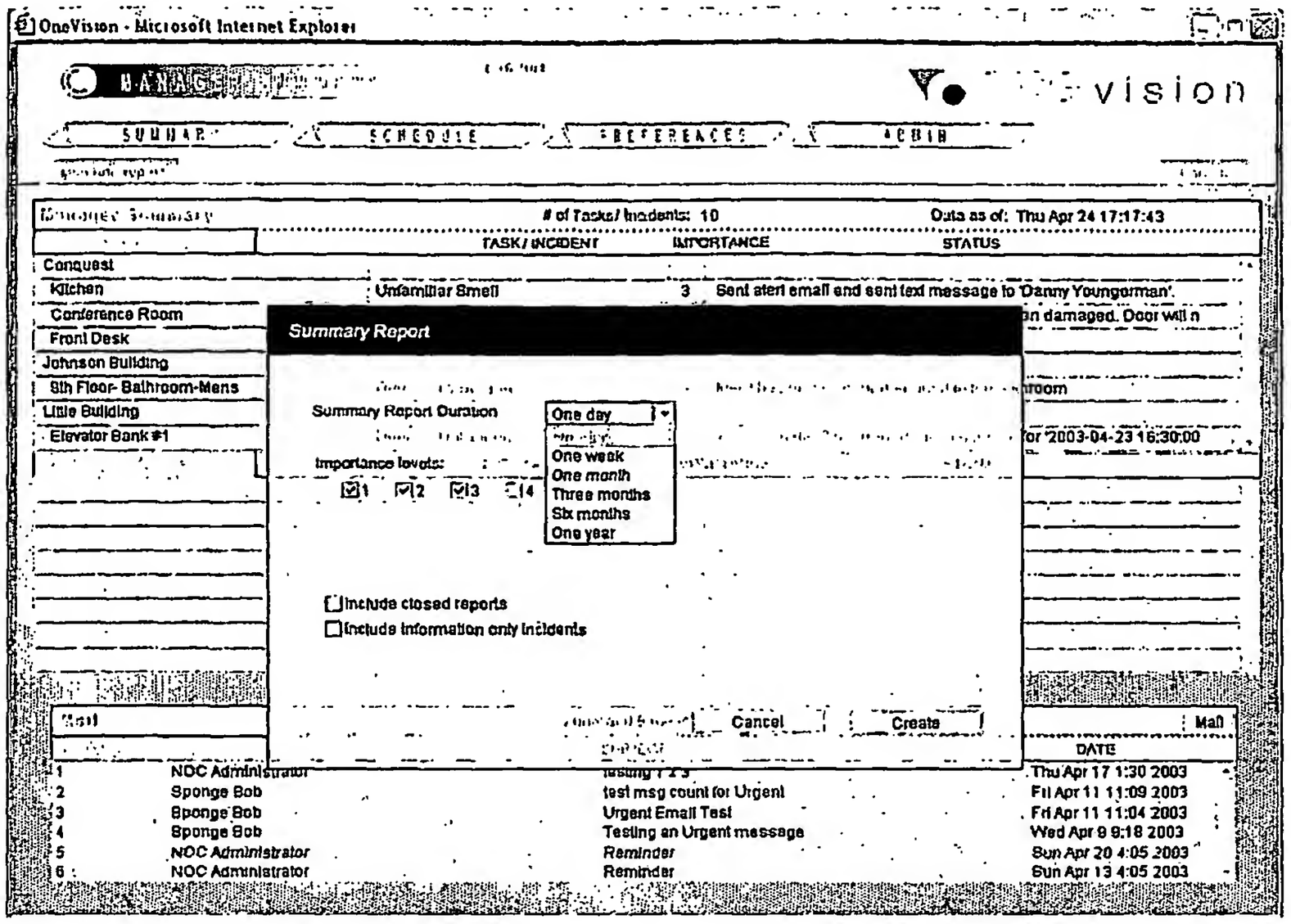
OneVision - Microsoft Internet Explorer
SUMMARY
SCHEDULE
PREFERENCES
ADMIN
# of Tasks/ Incidents: 10
Data as of: Thu Apr 24 17:17:43
TASK/ INCIDENT
IMPORTANCE
STATUS
Conquest
Kitchen
Unfamiliar Smell
3
Sent alert email and sent text message to 'Danny Youngerman'.
Conference Room
Front Desk
Johnson Building
9th Floor- Bathroom-Mens
Little Building
Elevator Bank #1
Summary Report
Summary Report Duration
One day
One week
One month
Three months
Six months
One year
Importance levels:
1 2 3 4
Include closed reports
Include information only incidents
Cancel
Create
Mail
DATE
1 NOC Administrator Thu Apr 17 1:30 2003
2 Sponge Bob test msg count for Urgent Fri Apr 11 11:09 2003
3 Sponge Bob Urgent Email Test Fri Apr 11 11:04 2003
4 Sponge Bob Testing an Urgent message Wed Apr 9 9:18 2003
5 NOC Administrator Reminder Sun Apr 20 4:05 2003
6 NOC Administrator Reminder Sun Apr 13 4:05 2003

FIG. 17

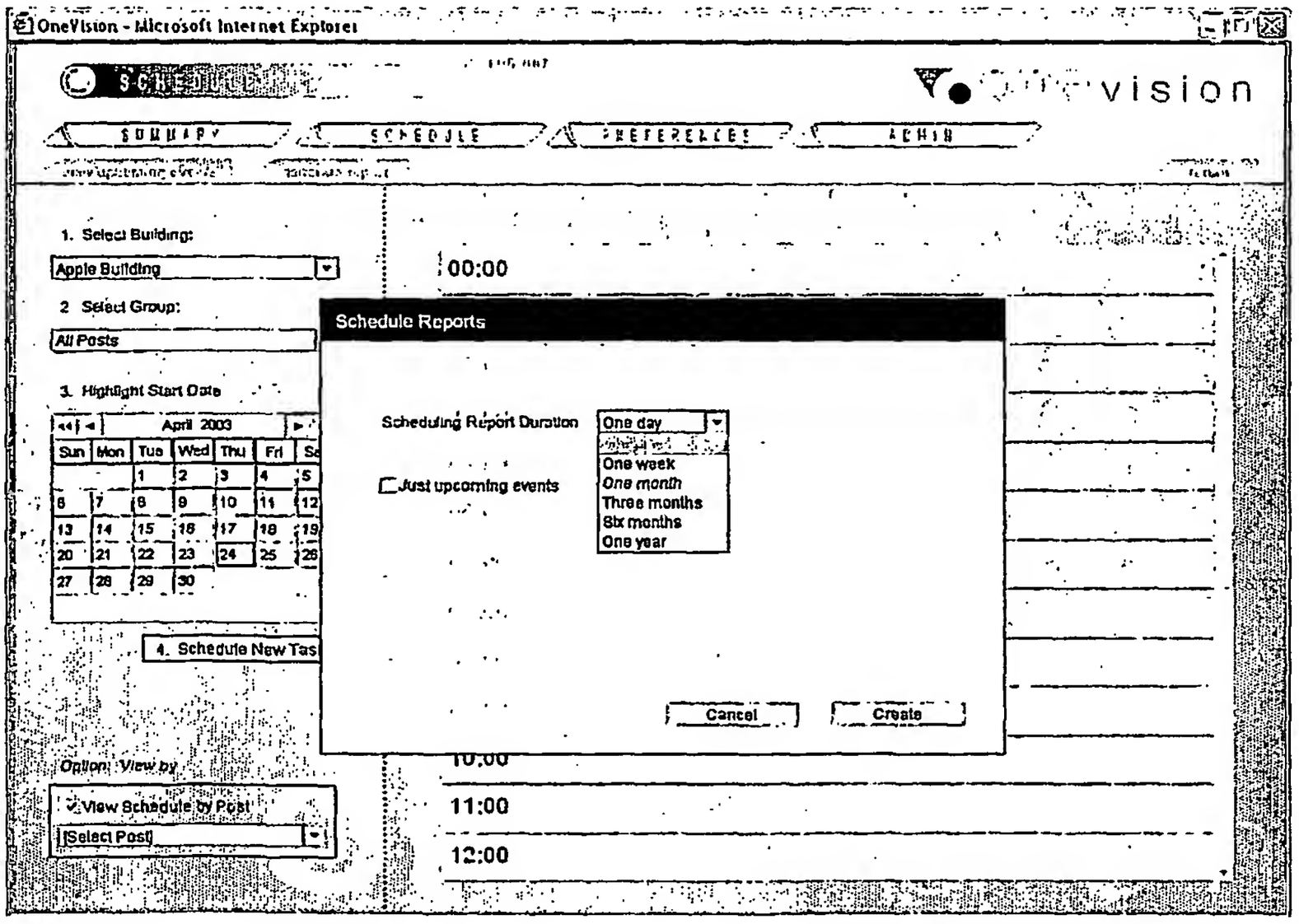
OneVision - Microsoft Internet Explorer
SCHEDULE
SUMMARY
SCHEDULE
PREFERENCES
ADMIN
1. Select Building:
Apple Building
2 Select Group:
All Posts
3. Highlight Start Date
April 2003
Sun Mon Tue Wed Thu Fri Sa
4. Schedule New Tas
Option: View by
View Schedule by Post
[Select Post]
00:00
Schedule Reports
Scheduling Report Duration
One day
One week
One month
Three months
Six months
One year
Just upcoming events
Cancel
Create
10:00
11:00
12:00

FIG. 18

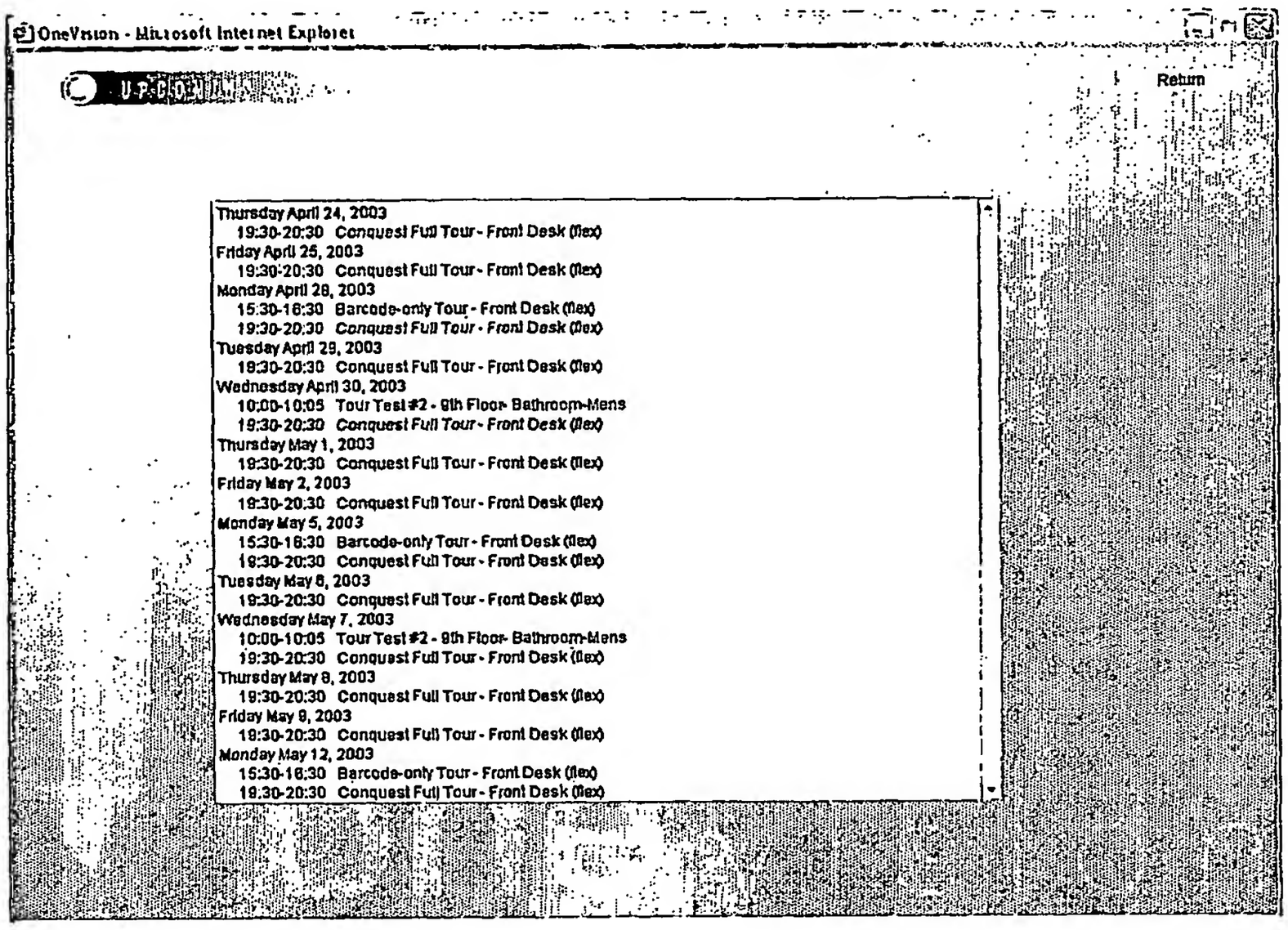
OneVision - Microsoft Internet Explorer
Return
Thursday April 24, 2003
19:30-20:30 Conquest Full Tour - Front Desk (flex)
Friday April 25, 2003
19:30-20:30 Conquest Full Tour - Front Desk (flex)
Monday April 28, 2003
15:30-16:30 Barcode-only Tour - Front Desk (flex)
19:30-20:30 Conquest Full Tour - Front Desk (flex)
Tuesday April 29, 2003
19:30-20:30 Conquest Full Tour - Front Desk (flex)
Wednesday April 30, 2003
10:00-10:05 Tour Test #2 - 9th Floor- Bathroom-Mens
19:30-20:30 Conquest Full Tour - Front Desk (flex)
Thursday May 1, 2003
19:30-20:30 Conquest Full Tour - Front Desk (flex)
Friday May 2, 2003
19:30-20:30 Conquest Full Tour - Front Desk (flex)
Monday May 5, 2003
15:30-16:30 Barcode-only Tour - Front Desk (flex)
19:30-20:30 Conquest Full Tour - Front Desk (flex)
Tuesday May 6, 2003
19:30-20:30 Conquest Full Tour - Front Desk (flex)
Wednesday May 7, 2003
10:00-10:05 Tour Test #2 - 9th Floor- Bathroom-Mens
19:30-20:30 Conquest Full Tour - Front Desk (flex)
Thursday May 8, 2003
19:30-20:30 Conquest Full Tour - Front Desk (flex)
Friday May 9, 2003
19:30-20:30 Conquest Full Tour - Front Desk (flex)
Monday May 12, 2003
15:30-16:30 Barcode-only Tour - Front Desk (flex)
19:30-20:30 Conquest Full Tour - Front Desk (flex)

FIG. 19

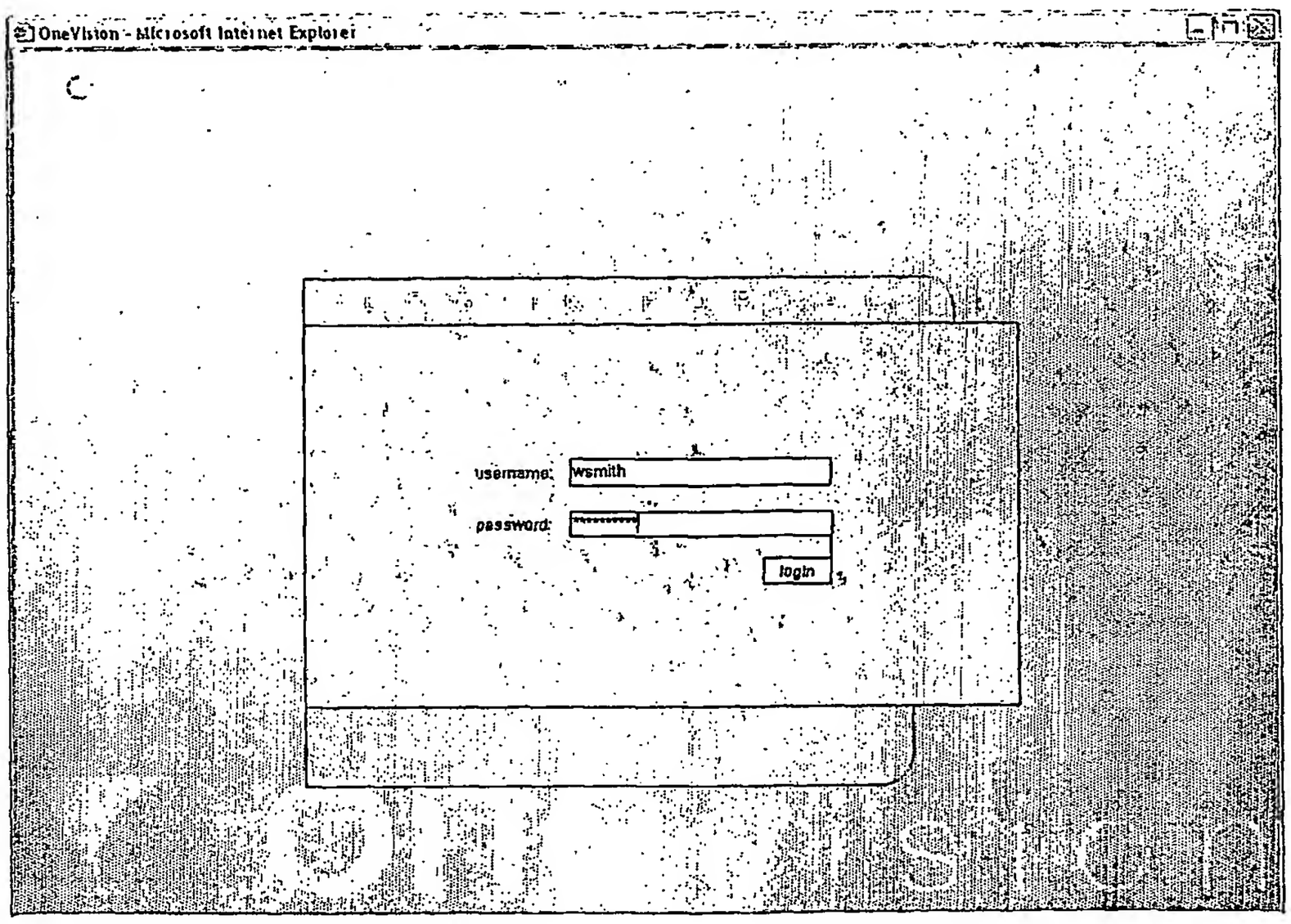
OneVision - Microsoft Internet Explorer
username: wsmith
password:
login

FIG. 20

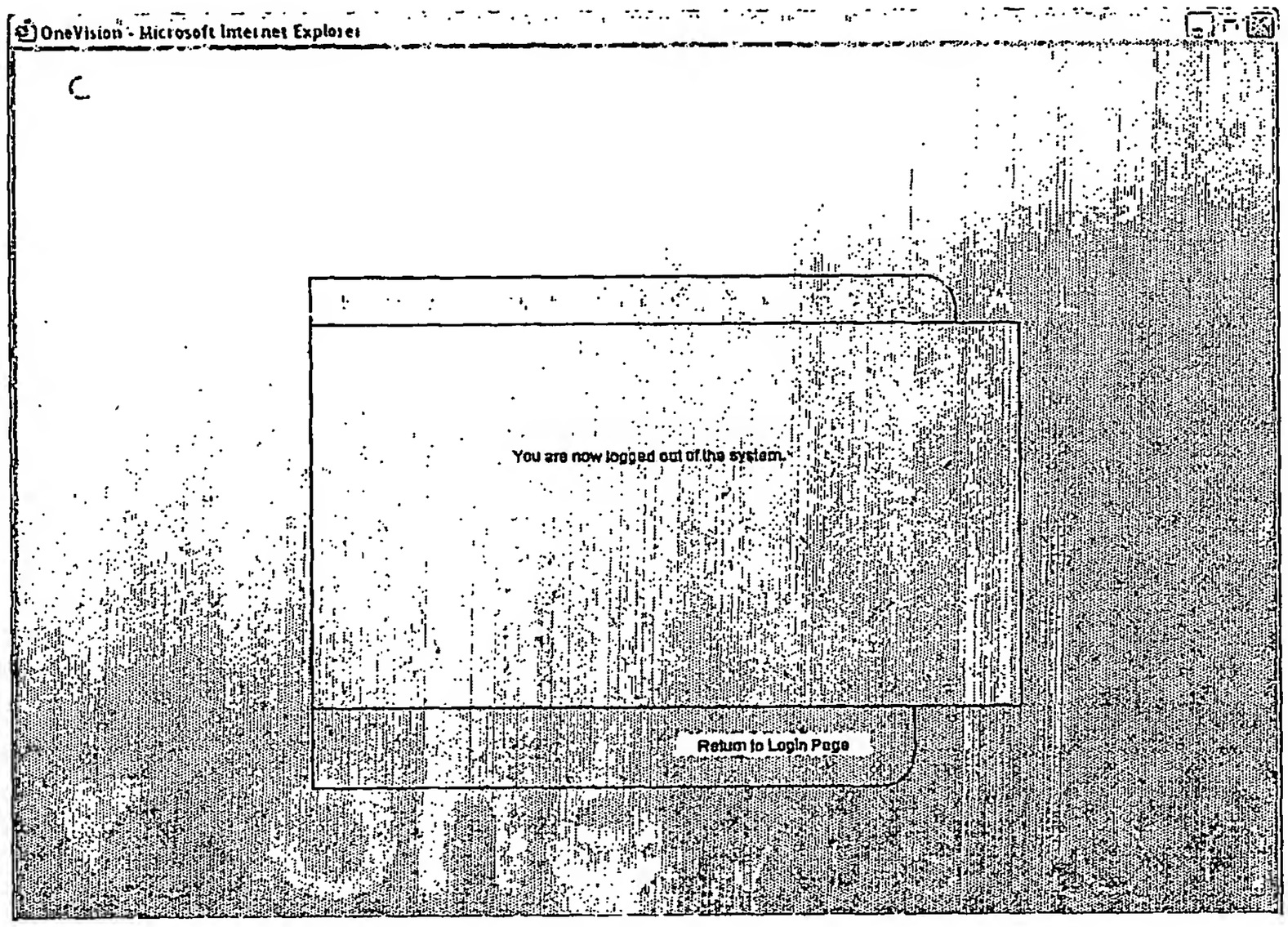
OneVision - Microsoft Internet Explorer
You are now logged out of the system.
Return to Login Page

FIG. 21

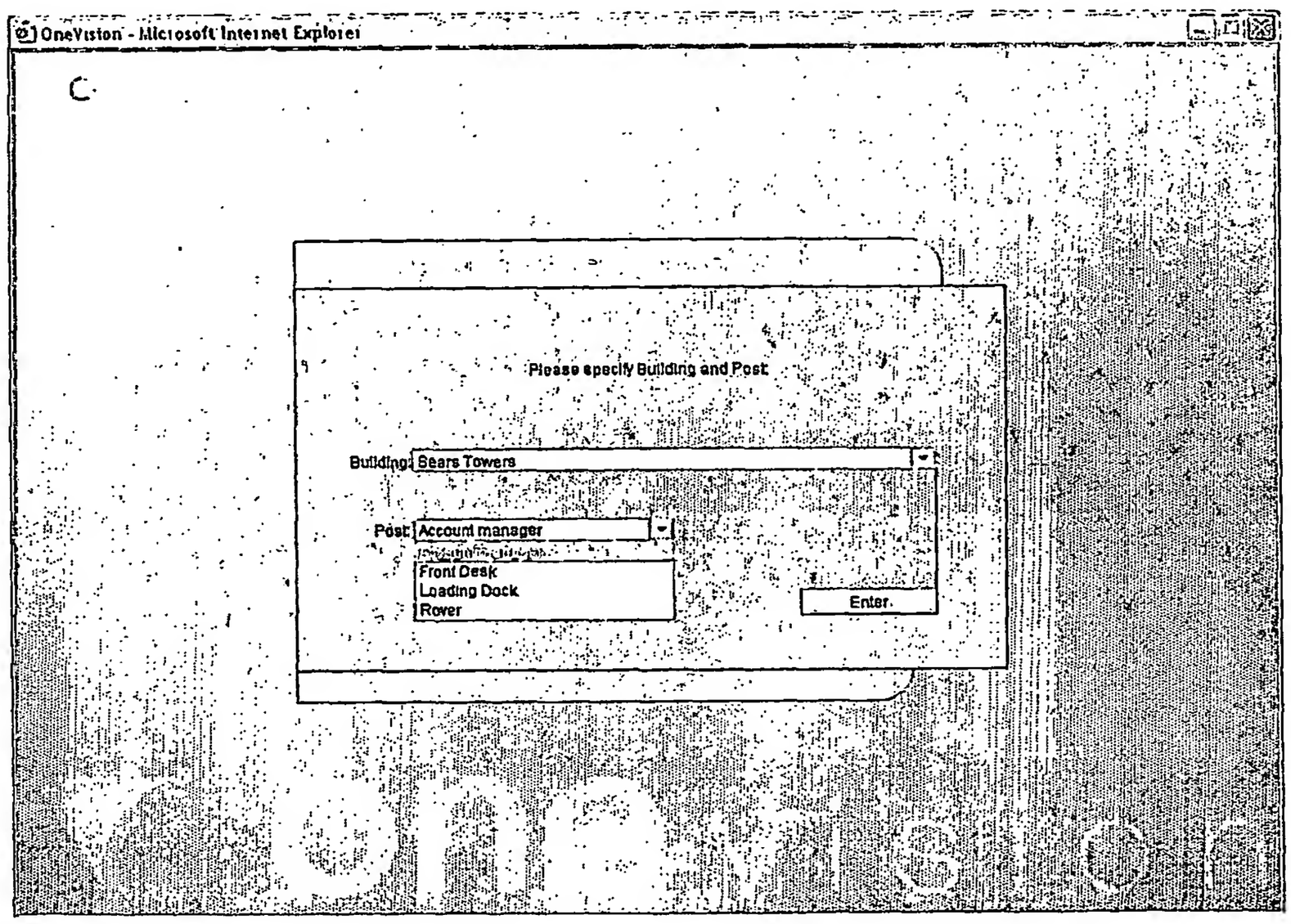
OneVision - Microsoft Internet Explorer
Please specify Building and Post
Building: Sears Towers
Post: Account manager
Front Desk
Loading Dock
Rover
Enter

FIG. 22